

In the event an official Hurricane Watch is issued by the National Weather Service, patients on oxygen are advised to evacuate. Oxygen providers will not be on the roads during a hurricane, and may not be able to reach you for several days after a disaster event.

If a hurricane is expected to impact the area, you should receive a call from your oxygen provider to assess your oxygen needs and confirm your disaster plan. **Write down your oxygen provider's name, address, and 24-hour phone number to keep with you at all times.**

Please Note: 911 CANNOT dispatch ambulances, fire or police services during the height of a hurricane.

Oxygen Providers for County-Operated Shelters:

Medical Center Respiratory

908 South 16th Street
Wilmington, NC 28401
(910) 762-7007 or (800) 300-7770

Lincare

3110 Randall Parkway
Wilmington, NC 28403
(910) 254-9994 or (800) 756-9208

Cape Fear Respicare

6427 Windmill Way, Suite A
Wilmington, NC 28405
(910) 790-2080 or (888) 686-0280

Johnson Home Medical

8207 Market Street
Wilmington, NC 28404
(910) 686-2988

For additional information, call (910) 798-6900.

EMERGENCY PREPAREDNESS FOR OXYGEN PATIENTS



NEW HANOVER COUNTY
EMERGENCY MANAGEMENT

PLAN AHEAD FOR DISASTERS

In the event an emergency is expected to impact your area, be sure to include the following in your emergency medical supply kit:

- At least 7 days worth of oxygen, medications, battery power for medical equipment, and other important medical supplies
- List of prescriptions and over-the-counter medications, with time and dosage of each
- Health insurance cards
- Orders for medical equipment
- Oxygen provider's name, address, and 24-hour number
- Copies of medical records with names and contact numbers of medical providers

Visit [ReadyNC.org](https://www.ReadyNC.org) for more tips on creating a disaster plan and building an emergency supply kit.

Learn more about disaster planning and sign up for the Special Needs Registry at [ReadyNHC.com](https://www.ReadyNHC.com).

STAY INFORMED & STAY SAFE

It is important to stay informed and follow the directions of emergency personnel to stay safe. Check emergency messages:

- www.EmergencyNHC.com
- On the radio, TV news channels, and in newspapers
- NHCTV on Spectrum channel 13 and Charter channel 5
- @NewHanoverCo on Facebook, Twitter, Instagram, and YouTube

SPECIAL NEEDS REGISTRY

Oxygen patients are encouraged to sign up for the Special Needs Registry, a resource for emergency responders to assist people who may be at a higher risk in a disaster due to medical, physical, or other conditions. Residents who register will be contacted by a trained volunteer 36 to 72 hours before an emergency is expected to impact the area to check on you and confirm your disaster plan.

EMERGENCY EVACUATIONS

If a hurricane or other disaster situation is expected to impact the area, local officials may call for voluntary or mandatory evacuations. Depending on the emergency, roads can flood and power lines may be damaged, causing power outages for days up to weeks. **Residents who need power to run medical equipment are strongly advised to evacuate, as power can not be guaranteed during and in the days after an emergency.**

If you evacuate, give your oxygen provider's information to your caregiver, a family member, or someone who knows where you will be staying.

Use your portable oxygen tank only during transportation, so you have an adequate supply to travel home.